

Red Hat Enterprise Linux

Issue June 9, 2008

Pages 2

In line with Fujitsu Siemens Computers' Linux strategy, all PRIMERGY and PRIMEQUEST servers are being released and certified for Red Hat Enterprise Linux. Fujitsu Siemens Computers offers low-price Red Hat Enterprise Linux products and suitable Service Packs.

Linux Value Proposition

Fujitsu Siemens Computers offers best-in-class support for Windows, Linux and Solaris with the same level of commitment for all 3 operating systems. We are a full-line infrastructure provider with close cooperation to leading Linux distributors, ISVs and service partners. Once released for Linux all servers will be maintained regarding hardware, BIOS and Linux updates. They will also be re-released for new Linux versions until end of order.

Product structure

Red Hat Enterprise Linux (RHEL) 5 is the base of the Red Hat Enterprise Linux products "Server" and "Advanced Platform (AP)". It is the first RHEL version deploying the virtualization platform XEN.

The comparison between RHEL5 Server and AP can be found at <http://www.redhat.com/rhel/server/compare/>

Red Hat Enterprise Linux Server provides the core operating system and networking infrastructure for a wide range of entry-level and departmental server applications on servers with up to two CPU sockets (independent of integrated number of cores) and support for up to four virtual guests. It is ideally suited for network, file, print, mail, Web, and custom or packaged business applications. Red Hat Enterprise Linux Server is fully compatible with the Red Hat Enterprise Linux family, providing the stability, performance, and support needed for critical application deployments.

Red Hat Enterprise Linux Advanced Platform (AP) provides dramatic capabilities beyond Enterprise Linux Server. It provides integrated server and storage virtualization technologies in a single, easily managed product with a complete and highly functional environment. It supports the largest servers with commodity-architecture with an unlimited number of CPU sockets and support of an unlimited number of virtual guests. This makes Red Hat Enterprise Linux AP the ultimate solution for large departmental and datacenter servers.

Products

The product range of Fujitsu Siemens Computers comprises

- the Red Hat Enterprise Linux subscriptions for Server and AP with terms of 12 and 36 months. As already in the past these subscriptions can be used independent from version and platform;
- the media (of the current Linux version) that contain the relevant data carriers and an installation guide

The Subscription products can be used for all Linux versions with the platforms x86, AMD64 & Intel EM64T at the same prices.

The subscriptions include keys for registration in the Red Hat Network, from which customers can download patches, updates and even complete version upgrades for use **on the server with a valid subscription** (maintenance).

Under the agreement, Fujitsu Siemens Computers offers level 1 and level 2 support (see below). In order to meet this requirement, products also entitle level 2 support to use Red Hat's product-related level 3 support, which is responsible for handling and rectifying Linux problems after they have been clarified and passed on from level 2 support.

The following regulations have to be noticed.

- Generally all products may only be used on released and certified Fujitsu Siemens Computers hardware.
- Initially the coupled products (E-numbers) may only be purchased together with the hardware on which they are to be used.
- The same Subscriptions, being set up as L-numbers (Software Options decoupled from hardware), are supplied subject to proof that they are being used **only to renew existing Subscriptions**. When an upgrade protection expires after one or three years, it can then be renewed for a further year.
- The media packages may only be used by customers with a valid Subscription.

Ordering information about the products can be found in the corresponding Product Facts under <http://www.fujitsu-siemens.com/linux> .

Maintenance

The Red Hat Enterprise Linux products include a right for a limited period of time to use patches, updates and even version upgrades **on the licensed server**. These are all provided on the Red Hat Network (RHN). The subscription documents include the key for the necessary access to the Red Hat Network. More information can be found at <http://www.redhat.com/software/subscriptions.html>.

Support

On top of the Red Hat Linux Subscriptions Fujitsu Siemens Computers offers suitable Linux Service Packs. To use any support, it is necessary to register the relevant hardware on the Novell maintenance portal using the key provided via subscription.

Hardware releases and certification

In line with Fujitsu Siemens Computers' Linux strategy, all suitable servers are being released and certified for Red Hat Enterprise Linux. The current release status for servers and hardware components can be found in the hardware data sheets and OS release information at <http://www.fujitsu-siemens.com/linux>.

All servers released for Red Hat Enterprise Linux will be certified initially around 4 weeks after the Linux release has been certified for Red Hat Enterprise Linux by Fujitsu Siemens Computers and included in the Red Hat hardware catalog <https://hardware.redhat.com>.

References

You can find information on the hardware releases for Red Hat Enterprise Linux at <http://www.fujitsu-siemens.com/linux> .

Red Hat information and server certifications for Red Hat Enterprise Linux are described at the following site: http://extranet.fujitsu-siemens.com/linux/rhel_references.html

Please note the separate data sheets on the hardware and the Red Hat Enterprise Linux Product Facts.

Contact

Europe: Fujitsu Siemens Computers GmbH
Paderborn, German